

# Signature Health Consent to Care



## Signature Health Consent To Care

### Personal Information:

Patient Name:
Patient Date of Birth:
Name of Patient's Legal Representative:
Relationship to Patient:

### Consent to Care:

I hereby give consent to Signature Health, Inc. and its affiliates to provide treatment and care for me, which may include, but is not limited to, administering assessments, providing mental health services, alcohol and drug addiction services, psychiatry services, geriatric services, primary care services, reproductive health or Title X services, dental services, urine screening, and evaluations. It is the policy of Signature Health, Inc. that staff shall explain the risks and benefits of each proposed treatment, of alternative treatments, and of no treatment. All treatment provided by Signature Health is voluntary and receiving services from any department, including Title X services, is not required to obtain care from another department. Should a patient, or a personal representative of a patient, refuse or withdraw consent for care, staff shall reaffirm the patient's right to refuse and shall make efforts to develop alternative approaches collaboratively with the patient serviced that ensure that the patient receives needed services in compliance with state regulations. Staff shall also make efforts to ensure that the person served understands the implication and potential consequences of refusing or withdrawing consent. I understand that staff shall document consent, refusal to consent, or the withdrawal of consent in my record.

In the event that I choose to participate in telehealth services, I agree that video and auditory technology will be used as a means of accessing services, which may include assessment and treatment, pharmacological management, primary care, and counseling. I retain the right to be seen face to face by a similar level provider. Telehealth services may include the use of agency or my own equipment such as computer and webcams or smartphones, as well as secure internet transmission. I understand that there may be additional risks or benefits to receiving services by telehealth, including but not limited to, disruption of transmission by technology failures, interruption and/or breaches of confidentiality by unauthorized persons, and/or limited ability to respond to emergencies. I will discuss all risks with my provider and whether telehealth services is appropriate for me. I understand it may be determined that telehealth services are not appropriate and a higher level of care is required. My provider will determine if telehealth services are appropriate. I retain the right to be seen face to face by a similar level provider. At any time, my provider may determine telehealth services is no longer

# Signature Health Consent to Care



appropriate. I understand that there will be no recording of any of the online sessions by either party. I understand that I must be present in the State of Ohio during telehealth appointment. I understand Signature Health needs to know my location in case of emergency. I am responsible for ensuring Signature Health has my most up to date address on file. If I am not at home during the session, it is my responsibility to give the provider my current location at the beginning of the session.

## Financial Responsibility:

I hereby assume all financial responsibility for treatment and services. I understand that I am responsible for payment for services, including co-pays, rendered by Signature Health, Inc. at the time services are rendered. If Signature Health is in-network for your insurance provider, Signature Health will bill your insurance for you. In the event that I am insured or entitled to benefits through Medicare, Medicaid, or third party insurance, I hereby assign such benefits to Signature Health, Inc. I authorize the release of any medical information necessary to process claims to any third party payor.

I understand that I am responsible for keeping any appointments scheduled for me, and for calling at least 24 hours in advance if it is necessary for me to cancel or reschedule an appointment. I understand that failure to give at least 24 hours' notice of cancellation may result in a session charge depending on the type of appointment that was missed.

## Release of Information:

I hereby authorize Signature Health, Inc. and its subsidiaries to release to and obtain from my insurance company, the Ohio Department of Job and Family Services Medicaid Division, Ohio Bureau of Worker's Compensation, the Centers for Medicare and Medicaid Services, and/or state and county agencies any medical information needed for the purposes of evaluation, treatment, consultation, care coordination and follow up, and claims processing. I understand that Signature Health, Inc. may exchange my medical information with other health care providers for the purpose of continuity of care and in emergency situations. Signature Health, Inc. will endeavor to provide only the minimum necessary information to meet the needs of the situation.

I understand that my records are protected under federal and state confidentiality regulations and cannot be disclosed without my written consent unless otherwise provided for in the regulations. All services including reproductive health, will be provided in a confidential manner. Staff comply with all state and federal laws with regards confidentiality exceptions. Please discuss any specific privacy concerns with you provider prior to signing. I understand that I may revoke this consent in writing at any time except to the extent that action has been taken in reliance on it. This consent expires automatically 90 days after my case has been closed unless an earlier date or condition is specified.

# Signature Health Consent to Care



## Electronic Prescriptions:

It is the policy of Signature Health, Inc. to transmit prescriptions electronically whenever possible. I hereby consent to the use of electronic prescriptions and the release of all pertinent information, including but not limited to, diagnoses, prescribed medication, and insurance information necessary to process prescriptions via Signature Health, Inc.'s electronic prescription vendors.

Signature:
Printed Name:
Date: